

Escalation and Assurance Report

Report from: Mental Health Legislation Committee

Date the meeting: 18th November 2021

Key discussion points and matters to be escalated from the discussion at the meeting:

Alert:

No items from this Committee

Advise:

- The Committee was advised by our involvement partner that service users in crisis who contacted the first response team were reporting distress and frustration that staff were insistent on getting the correct contact details eg spelling of name before addressing the person's MH crisis. Dr Sims advised the NHS national database is inflexible and staff are searching for the person's clinical records. It was agreed that it would be discussed with staff whether the clinical need could be addressed initially followed by the input of contact details, etc.
- Committee held a second Care Trust Way workshop, following on from the
 first held in November 2019 facilitated by Chris Hunt from the KPO. Members
 reviewed the definitions agreed at that time as to the purpose of MHLC and
 noted that whilst good progress had been made, more needs to be done to
 strengthen the voice of service users and staff so that the committee uses this
 in its decision making. A CTW staff member will be attached to the committee
 to support this work and an update will come to Jan MHLC
- Committee noted that whilst the hospital manager resource were managing to cover the workload at present, a number of hospital managers have left therefore the Board need to support a new recruitment process in early 2022
- The Committee approved the MHA half yearly report and asks the Board to note
- The Committee was advised by one of the Hospital managers that they had received excellent training regarding self harm from one of their colleagues who runs a charity called SCUFF. The Committee would like to suggest that this might be of benefit to Board members as part of next year's development programme

Assure

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Risks discussed:

 The Board Assurance Framework and Corporate Risk Register was noted and discussed.



New risks identified:

• There is a risk of litigation if the Trust is not fully compliant with Best Interests assessment. It was agreed this risk sits at a Care Group level

Report completed by: Carole Panteli Chair of MHLC Date: 19th November 2021