

Escalation and Assurance Report (AAA+D)

Agenda
Item
12.0.2

Report from the: Quality & Safety Committee
Date of meeting: 15th December 2022
Report to the: Board of Directors

Key escalation and discussion points from the meeting

Alert	Action (to be taken)	By Whom	Target Date
Against a continuing background of workforce challenges we face a period of further uncertainty influenced by industrial action (at neighbouring trusts for now), potentially increasing infection rates and the contribution of the cost of living pressures on absenteeism.	Recommend enhanced oversight of staffing levels and support over the winter period to be enacted through Gold Command as and when this is stood up in response to the pressures.	QSC/WEC	Monitored monthly
Against a continuing background of high demand and complexity there is a risk that the local industrial action and expected additional winter pressures may cause a further deterioration in waiting times.	Recommend that the Board retains oversight of implementation of winter plans with pressures being escalated through Gold command if necessary over the winter period.	QSC	Monitored monthly
The number of out of area placements for adult mental health services remains high at 2084 bed days against a trajectory of 1406	Continued high level focus on finding medium- and long-term solutions to estate problems	Board	Monitored monthly

Advise:

- Our Involvement Partner reported concerns and fears from staff and patients of the impact of the Smoke Free policy. Implementation plan to come back to QSC in Feb and good communications plan to be put in place.
- Appraisal compliance has dropped to 57.92%. Improvement expected next month
- Fill rates and bank and agency usage remain high with a slight increase in agency usage this month due to unforeseen patient acuity.
- Safeguarding: there have been an increase in the number of referrals to Children's social care .Advice and support calls for adults have increased over the last 5 months and increased for children over the last 3 months

- Access to IAPT show significant improvement (with improved recruitment) but remain below trajectory. Plans are in place to address despite continuing challenges.
- The access targets for CYP with eating disorders are below target but have an improved position and on trajectory to be within national access targets.
- Speech and Language Therapy RTT 61% (95% target) remains a concern. Plans in place to improve but unlikely to bear results in short term.
- % Of Initial Health Assessments booked (38%) and completed (43%) within timescale are very low against the 90% target
- Compliance for all medical devices has improved slightly but at 79.8% remains below the target of 95%

Assure:

- Overall mandatory training compliance remains over 80%. Areas of non-compliance which are below target have been identified and mitigation in place.
- Patient safety incidents are stable and show normal variation within expected limits. Incidents of violence and aggression continue to show a sustained reduction.
- Trust received a 95.7% patient experience score and a 93.8% positive Friends and Family Test score (although the number of respondents is low (437)).
- Continued reduction in the number of pressure ulcers reported
- CQUIN Lower leg wounds – demonstrating improved practice
- Reduction in insulin administration errors
- Slight increase to 83.8% in the number of dental patients waiting less than 18 weeks
- EIP continues to perform above national target
- Increasing opportunities to work collaboratively in the Children’s system
- Staff wellbeing and development days showing positive impact
- Trusts response to asylum seekers emergency has been commendable

Decisions / Recommendations:

- Risks discussed:**
- SO1
 - SO3

- New risks identified:**
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Report completed by:
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15th December 22