

Escalation and Assurance Report (AAA+D)

Report from the: Quality & Safety Committee
Date of meeting: 20th July 2023
Report to the: Board of Directors

Agenda Item
13.0

Key escalation and discussion points from the meeting			
Alert	Action (to be taken)	By Whom	Target Date
No new alerts to report			
Advise:			
<ul style="list-style-type: none"> The level of risk on understanding the support needed for people to prevent harm whilst waiting for services has remained static since April. Labour turnover continues to be above the target but has remained static since April Patient safety incidents remain within the normal statistical limits Demand for community dental service is increasing and there has been a large decrease to 73.6% of patients waiting less than 18 weeks We have seen a significant reduction in adult acute out of area placements and an equivalent increase in Psychiatric intensive care unit out of area placements. Our involvement partner flagged 1) the negative experiences of service users of assessment for autism, 2) some suggestions for improving the memory assessment conversations which involved a lot of repetition of questions 3) some communication issues in relation to the smoke free policy 4) some suggestions from service users about finding ways to prevent the need for people to be sent out of area for care 5) long waits for ADHD assessment 			
Assure			
<ul style="list-style-type: none"> Sickness rates have decreased slightly again this month Mandatory training- overall compliance remains within control limits. Four areas fall below the target and are being targeted for improvement Appraisal compliance has increased. Fill rates are increasing and moving to more bank than agency Patient experience remains above the target of 90% There has been a significant increase in the compliance for high-risk medical devices The committee received an excellent presentation by the Public Health School Nursing Team 			
Decisions / Recommendations:			

<u>Risks discussed:</u> <ul style="list-style-type: none">•
<u>New risks identified:</u> <ul style="list-style-type: none">•

Report completed by:

[Alyson McGregor MBE]
Committee Chair and Non-Executive Director

[21.7.23]