

Escalation and Assurance Report (AAA+D)

Report from the: Quality & Safety Committee
Date of meeting: 18th April 2023
Report to the: Board of Directors

**Agenda
Item
12.2**

Key escalation and discussion points from the meeting			
Alert	Action (to be taken)	By Whom	Target Date
Identified a range of challenges faced by LD & ND users and carers leading to inequality in access in particular to CMHT	Will be unpicked and tackled as part of the focus on inequalities and a plan of action developed	Kelly Barker	
Long term blockages of the S136 suite by under 18s impacting on their care and also on the flow of care in general	Review to be undertaken Wider piece of pathway work to be undertaken	Chris Dixon/Kelly Barker	May 23
City CMHT highlighting they are holding onto cases because IHTT couldn't take them.	Wider piece of pathway work to be undertaken	Kelly Barker	Ongoing
Advise:			
<ul style="list-style-type: none"> • Involvement Partner Development: Progress has been made in strengthening and improving the structures and supporting involvement and hearing the voice of experience across the Trust. Vision for involvement will be broad and will seek to embed involvement practices within teams and services. Although, we advise that a number of risks remain in embedding the change and achieving ambitions in terms of leadership capacity and finance. • The R&D & Library Team are commended as they continue to grow in strength and service provision to cope with rising demand (especially evidence-based requirements). R& D continue to effectively deliver NIHR Portfolio projects, enhancing the Trusts participation and reputation for innovation. The service brings in around £1.2million against an investment of around £100k. The departure of the Head of Service, John Hiley poses a potential risk which needs to be managed. • The committee approved the content of the Quality and Safety Annual report for submission to the board. • The committee supported the request for the Trust to be called a Trauma Informed Organisation • 27 IREs raised in CAHMs related to neurodevelopment medication reviews. 			
Assure:			

- The Committee would like to commend the work of the Dental Team who were one of the first dental services to resume clinics and have reduced their waiting list from 6000 to 2000 patients as part of the covid recovery. The team are an exemplar service and have ambitions to spread to other areas.
- Positive feedback from user on the co-design of a treatment plan in SALT service which has built their trust to re-engage with other services
- Progress has been made against two Strategic objectives: SO1 (1.3) risk rating has reduced from 12 to 6 – the volunteer service is now staffed beyond the aspiration set out in the strategy enabling an ambitious delivery plan. And SO3 (3.1) risk rating has reduced from 12-9 – progress made against actions demonstrating strong QA systems and processes
- Take assurance from the processes in place for managing PSIs and complaints

Decisions / Recommendations:

- Risks discussed:**
- SO1
 - SO3

- New risks identified:**
- Two new high risks added to the Organisational High Risk Register Report
- 2700 SMABS assessment waiting lists
 - 2703 Service users being admitted to IHTT case load due to no hospital beds available

Report completed by:

[Alyson McGregor MBE]
 Committee Chair and Non-Executive Director

[20.4.23]