

Escalation and Assurance Report (AAA+D)

Agenda Item
13.2

Report from the: Quality & Safety Committee
Date of meeting: 16th February 2023
Report to the: Board of Directors

Key escalation and discussion points from the meeting			
Alert	Action (to be taken)	By Whom	Target Date
Advise:			
<ul style="list-style-type: none"> Sickness rates have increased by 0.4% this month and labour turnover remains above target increasing slightly this month. Slight decrease in bank and agency usage this month Appraisal compliance remains below target of 80% at 58.85% There were only 2 changes to the organisational risk register. 1) An improvement in SO1 – valuing lived experience , supporting the voice of under-represented groups 2) An improvement in the risk score for SO3- understanding the support needed for people to prevent harm while waiting for services Access to suitable therapy spaces and adequate admin support for psychological therapy services is being reviewed Access rates for people who first receive IAP is below the national LTP ambition and reflects the workforce challenges faced in recruiting qualified practitioners together with increased complexity Inappropriate out of area placements for adult MH services; Adult acute 31 patients (586 bed days) Psychiatric Intensive Care Unit 4 patients (62 bed days) Plans are in place to address the low level of compliance for medical devices with priority for high-risk devices Smoke free: A well-developed project plan is in place and being implemented, although the challenges of the implementation remain an area of concern for staff and patients and were highlighted by our Involvement Partner and the Project Lead. Given the sensitivity of the work good communication and engagement is critical and seeking to use listening and coproduction approaches to help us to find better solutions. MWB IAPT target remains under performance – access rate 11% against 17% target Core CAMHS service referrals continue to rise impacting on waiting times LA vacancies continue to impact on care coordination allocations Challenges across SALT are being addressed but expected date of impact on patient care is not expected before May 23 			
Assure:			

<ul style="list-style-type: none"> • Our Involvement Partner reported back positive engagement conversations with the Young Dynamos, with a request to be more involved in Q&S and volunteering so the Trust can see issues and improve services using insights from a younger person’s perspective. Work in progress to develop • Patient experience scores are above the 90% target at 94.8% but the number of respondents has dropped significantly • December showed a further drop in the number of pressure ulcers reported • Increase to 80.8% in the number of patients waiting less than 18 weeks for dental treatment requiring general anaesthetic • We have met the national target for the proportion of children & young people with (urgent) eating disorders that wait one week or less from referral for the first time since quarter 4 of 2020/21. • IAPT services are currently meeting both the referral to assessment and assessment to first appointment targets • Continued reduction in incidents of violence and aggression and medication errors supported by the implementation of the EPMA • Assure the board that processes are in place for managing PSI’s and complaints
<p>Decisions / Recommendations:</p>
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<p><u>Risks discussed:</u></p> <ul style="list-style-type: none"> • SO1 • SO3
<p><u>New risks identified:</u></p> <ul style="list-style-type: none"> •

Report completed by:

[Alyson McGregor]

Committee Chair and Non-Executive Director

[16th February 23]