

Escalation and Assurance Report

Report from: **Quality and Safety Committee**

Date of the meetings: **20th October 2022**

Key discussion points and matters to be escalated from the discussion at the meeting:
Alert:
There were no issues identified that required escalation not already raised in the most recent board meetings.
Advise:
<p>The Committee:</p> <ul style="list-style-type: none"> • Noted the operational risks highlighted through the Performance Dashboard's Workforce sub-dashboard and the Care Group report viz:- <ul style="list-style-type: none"> ○ Sickness absence rate of 6.7% continues to be of concern although there has been an improvement of 1% in the rate since July. ○ Labour turnover continues to be high at 16% since April (target 10%). ○ Appraisal compliance for the majority of Care Groups is below the 80% target. This is attributed to absences over the summer. • Noted that the Go See programme was still waiting to be refreshed. It is recognised that this is an important assurance tool of the Committee and should be resumed.
Assure:
<p>The Committee:</p> <ul style="list-style-type: none"> • Welcomed Sally Napper, Associate Non-Executive, as a member of the Committee. • Noted that Mandatory Training compliance remains above the 80% target at 83%. • Received positive feedback from the Involvement Partner, Mr Matthew Riley, on the improved level of support from the Involvement team and the assurance it has provided to Mr Riley. A recommendation was made for the Trust to find additional ways for service users (and friends and family) to feedback on their experiences. This triangulated well with the report on Patient and Carer Experience & Involvement Team Developments. The Committee took assurance from the plans to understand the challenges and supported the plan to transform the team. • Received and noted the Safeguarding Annual Report 2021/22. • Received the maiden Annual Report on Clinical Supervision noting compliance level is achieving the 80%> target. A transformation from the 2020 CQC reported level of <20%. • Received an update on Medicines Management & Optimisation, and confirmed its continued support for digital innovation of medicines management.
<p><u>Risks discussed:</u></p> <ul style="list-style-type: none"> • Safeguarding training identified as requiring improvement • Safer staffing remains a risk and will be closely monitored
<p><u>New risks identified:</u></p> <p><i>Library temperature control</i> was added to the Organisational High Risk Register during September, however its score was reduced during the month.</p>

Report completed by: Andrew Chang, Member, Quality & Safety Committee
28th October 2022