

Meeting of the Board of Directors - **Public** 8 September 2022

Paper title:	Chief Executive's Report	Agenda item 9
Presented by:	Therese Patten, Chief Executive	
Prepared by:	Therese Patten, Chief Executive	

Purpose of the report		
The purpose of the report is to provide commentary on strategic, operational and systems issues.	For approval	
	For discussion	X
	For information	X

Executive summary		
<p>The purpose of this report is to inform the Trust Board of significant issues that occurred in the past month. The areas covered in this report are:</p> <ul style="list-style-type: none"> ▪ Trust News ▪ System and National Developments ▪ Media Coverage ▪ Awards and recognition ▪ Regulatory Matters and Visits ▪ Patient Safety Incidents and Never Events ▪ Reportable issues ▪ COVID-19 by exception 		
Do the recommendations in this paper have any impact upon the requirements of the protected groups identified by the Equality Act?	<p style="text-align: center;">State below 'Yes' or 'No'</p> <p style="text-align: center;">No</p>	If yes please set out what action has been taken to address this in your paper

Recommendation
The Board of Directors is asked to note the contents of the paper and seek any further clarification as appropriate.

Strategic vision				
Please mark those that apply with an X				
Providing excellent quality services and seamless access	Creating the best place to work	Supporting people to live to their fullest potential	Financial sustainability growth and innovation	Governance and well-led
X	X	X	X	X

Care Quality Commission domains				
Please mark those that apply with an X				
Safe	Effective	Responsive	Caring	Well Led
X	X	X	X	X

Relationship to the Board Assurance Framework (BAF)	<p>The work contained with this report links to the following strategic risk(s) as identified in the BAF:</p> <ul style="list-style-type: none"> • SO1 • SO2 • SO3 • SO4 • SO5 • SO6
Links to the Supporting Operational Risk Register	<p>The work contained with this report links to the following corporate risk(s) as identified in the Supporting Operational Risk Register:</p> <ul style="list-style-type: none"> • N/A
Compliance and regulatory implications	<p>The following compliance and regulatory implications have been identified as a result of the work outlined in this report:</p> <ul style="list-style-type: none"> • N/A

Board of Directors – Public Thursday 8 September 2022 Chief Executive Report

The Chief Executive report provides an overview of news, events and significant issues that have occurred during the month that require Trust Board to be aware of and/or to discuss.

1 Trust News

IPS Grow Fidelity Quality Mark

In August, after a comprehensive fidelity review audit, we are delighted that our 'Making Work, Work' Individual Placement Support (IPS) employment service have been awarded a rating of Good. The team received an increased score of 114 this time around, where a score of 100 demonstrates that a team is delivering a good service.

The team have also achieved the new IPS Grow Quality Kite Mark, which replaces the previous title Centre of Excellence. This is a fantastic achievement. We are especially proud as there are currently only a handful of IPS services awarded the Kite Mark across the country, and we are the only IPS service in the North of England to achieve it.

The award recognises the commitment of the team and how work has a positive impact on an individual's recovery, as we know good, paid employment is a wider determinant of health. The work also aligns with our Trust vision to provide the best quality service and help people to feel as healthy as they can be.

I would like to thank all the Employment Specialist staff involved for all their hard work and dedication, the clinical and non-clinical teams and everyone who uses the service who have contributed to this success.

Digital Mental Health Information Sharing

I am pleased to report that our ability to share mental health records went live in August. This means that, subject to patient consent, other health care providers who use our electronic patient record SystemOne, such as primary, community and social care colleagues, can now see the information we hold about our patients and service users. We know that the sharing of information will provide significant benefits to staff and patients, and the project will be monitoring these expected benefits over the coming months.

The work led by Dr Gayle Smith and supported by Anita Panesar, has been a great example of inclusive design and delivery that involved a number of external and internal stakeholders, including the Learning Disabilities and Integrated Outreach team which both played a pivotal role in the sharing pilot and who provided feedback on responses from patients about the sharing process.

The accompanying training programme which forms a key part of our go-live criteria has been well attended with over 58% of MH clinicals completing the assessment to date. In addition to the formal training offer a range of other support mechanisms are available, such as weekly sharing clinics, updates via our Yammer platform and a dedicated Connect page which has a wealth of resources and information about the sharing project. There is also a dedicated Trust website page which explains more about the sharing process and what this means for our patients and service users. The video resources available there are in a range of languages including Polish, Punjabi, Slovakian and Urdu in recognition of the diverse population that we serve.

2 System and National Developments

COVID-19 Public Enquiry

In July Baroness Hallett, chair of the UK COVID-19 Public Inquiry, officially launched the Inquiry and published the final terms of reference. The inquiry will be broken down into three modules, with teams set up across the UK to investigate and report on each module. The third and last module will examine the impact on the health sector. This stage will be followed by public hearings.

- Module 1 will investigate government planning and preparedness, including resourcing, risk management, pandemic readiness and lessons learned from previous pandemics, and simulations and modelling.
- Module 2 will cover central government decision making, government communications, maintaining confidence, devolved matters, parliamentary oversight, regulatory control, use of scientific expertise, and use of non-pharmaceutical measures (such as lockdowns).
- Module 3 will examine the impact of COVID, and of the governmental and societal responses to it, on healthcare systems generally and on patients, hospital and other healthcare workers and staff. Among other issues, it will investigate healthcare systems and governance, hospitals, primary care (including GPs and dentists), the impact on NHS backlogs and non-COVID treatment, the effects on healthcare provision of vaccination programmes, and long COVID diagnosis and support.

A listening exercise will be conducted in autumn to hear from those impacted by the pandemic, including the bereaved. This will allow people to provide evidence outside the formality of the public hearings.

The chair made it clear that the process will be rigorous and fair however it will be impossible to call all those who have been affected. Therefore, the Inquiry will use other sources to compile evidence such as research and the listening exercise.

Baroness Hallett said her focus will be on the key issues and that she wants to conclude the inquiry as speedily as possible.

NHS Providers is hosting a one-hour webinar on October 3rd with a panel of legal firms. The Trust will have representation at this event and our involvement in the public enquiry will be led by Phil Hubbard who will bring regular updates to Trust Board.

3 Media Coverage

Media and news highlights since the last Board meeting include:

Area / dates	Details
Care Trust event to raise awareness that suicide can be prevented - 18 August	Following national World Suicide Prevention Day (10 September), Bradford District Care Trust, alongside key partners, is hosting a suicide awareness event to raise awareness that suicide can be prevented. In its commitment to end all preventable deaths by suicide across the district, the Care Trust, working with the local authority and other voluntary and community organisations, will host the event on 12 September 10-3 at Kala Sangam.
Care Trust gets Bradford babies brushing - 17 August	Nurseries across Bradford and Airedale have been given the opportunity to sign up to a new scheme to help children and families look after their teeth. Since March, 36 local nurseries have joined the 'Bradford Babies Brush' scheme which is being delivered by the Community Dental Service's Oral Health Improvement team at Bradford District Care Trust.
Virtual gallery brings art to life - 11 August	A virtual art gallery has been launched by Bradford District Care Trust. The gallery, which features art from patients at the Trust's inpatient units at Lynfield Mount Hospital and Airedale Centre for Mental Health and staff, has been created to help promote the benefit of art in fostering good mental health.
Bradford improves community mental health care with a SMI-LE approach - 8 August	The COVID-19 pandemic has seen millions of lives undergo a period of immeasurable strain, exacerbating mental health difficulties for many people. According to the World Health Organisation (WHO), anxiety and depression increased globally by 25 per cent in the first year of the pandemic. The Trust, working with MIND Bradford, the local authority and other voluntary and community organisations across the district have developed a six-week intensive support programme called SM-ILE, for individuals to tackle the issue.
World Breastfeeding Week - making breastfeeding everyone's business - 25 July	Families from Bradford, Airedale, Wharfedale and Craven are being invited to help 'make breastfeeding everyone's business' by celebrating World Breastfeeding Week, 1-7 August, at an event in Centenary Square on Tuesday 2 August. The event has been organised by the breastfeeding service at Bradford District Care Trust and will run from 10.30-2.30 featuring information stalls, free cupcakes and a 'Big Feed' starting at 12.30 pm.

<p>Care Trust NHS iCare Innovation Award winners announced – 18 July</p>	<p>A psychological therapist and a speech and language therapist are among the winners of this year’s iCare Innovation Awards. The newly launched awards, organised by Bradford District Care Trust, select and celebrate the work of individuals who are dedicated to innovation. A selection panel had the difficult task of choosing the five award winners from projects across the Trust. Winners of the awards received £2000 to further develop projects to enhance patient care.</p>
<p>NHS Trust invites you to take on the Yorkshire Three Peaks – 14 July</p>	<p>Better Lives charity, which raises vital funds to support the work of Bradford District Care Trust, is inviting local people to sign up to their Yorkshire Three Peaks challenge on Saturday 10 September.</p>
<p>Nursery gets behind Big Tea, Little Tea - 6 July</p>	<p>To celebrate the 74th birthday of the NHS, local children’s nurseries, including Wyke Kids Planet Day Nurseries, were invited to host a ‘Big Tea, Little Tea’ party for the Trust’s Better Lives charity. Children were invited to dress up for the occasion, with £1 donations going to the charity.</p>

4 Awards and recognition



Our Making work work IPS employment service has achieved the new IPS Grow Quality Kite Mark, which replaces their previous title of Centre of Excellence. They are the only one in the North of England to have this award and one of a handful across the country.

5 Regulatory Matters and Visits

There were no MHA reviews undertaken in July and August.

The CQC conducted an unannounced inspection of our 0-19 Children’s services in June 2022 and the report was published on 24th August. The service is rated good for well-led, effective and caring, and requires improvement for safe and responsive, so the overall rating remains at requires improvement. The inspectors’ feedback is broadly positive. They recognised the ‘kindness and compassion’ of our staff, their holistic focus on both physical and mental wellbeing, and the ‘passion’ and ‘knowledge’ of the service leaders at every level, and most importantly, ensuring that families receive the care and treatment that meets their needs.

The areas identified that require further improvement are:

- The trust must ensure that there are sufficient numbers of suitably qualified staff employed to meet the needs of the service
- The trust must ensure that waiting times are reduced and that mandated contacts and assessments are carried out in line with national guidance
- The trust must ensure that the risk management approach considers how risks to universal children are monitored and mitigated

- The trust must ensure that recommendations and learning from child safeguarding reviews are embedded in practice
- The trust must ensure that staff are acting in relation to any safeguarding concerns identified

6 Patient Safety Incidents and Never Events

Since the last report there have been no Never Events reported and five new SIs have been reported as follows:

- July – 0
- August – 1 x suspected attempted homicide
- August – 3 x suspected suicide
- August – 1 x suspected attempted suicide

Currently we have ten open investigations with one on ‘stop the clock’ due to a police investigation. Two investigations were completed in July and four were completed in August. The learning identified included questions about discharge processes and documentation, inconsistent physical health monitoring, the quality of communication during emergency responses, communication with family and prescribing not in line with the Medicines Policy.

Six inquests were held during the period four in July and two in August the outcomes are as follows:

- 4 suicide conclusion
- 1 narrative conclusion (suicide)
- 1 accidental death conclusion

There were no HMC actions nor criticism of the Trust.

7 Reportable issues

We have had one reportable incident of a young person (over 16) admitted to an adult facility in August. The young person was admitted to the CAMHs Annex on Oakburn Ward on the 20th August and a suitable inpatient bed is currently being sought.

In addition, there was one reportable AWOL – on the 20th July an inpatient on Thornton Ward failed to return from authorised ground leave, however he was safely returned by the police on the same day.

8 COVID-19

The executive team continue to lead the Trust response to the pandemic, any issues of concern or update will be raised here by exception.

Therese Patten (she/her)
Chief Executive