

## Escalation and Assurance Report

**Report from the: Quality and Safety Committee (QSC)**

**Date the meeting took place: 23<sup>rd</sup> November 2021**

**Report to the: Board**

<b>Key discussion points and matters to be escalated from the discussion at the meeting:</b>
<b>Alert:</b>
<ul style="list-style-type: none"> <li>The content of the Safer Staffing paper validated the need for constant vigilance and monitoring of staffing and safety related metrics and qualitative data, alongside service user experience. While several interventions are proving successful, there are specific clinical teams that are under pressure from sickness rates, labour turnover and unfilled posts. A Joint Committee Meeting is planned for December 16<sup>th</sup> to provide further detailed scrutiny of both current data and interventions. Many of the challenges we face as a Trust are replicated in other providers and it is acknowledged that NHS staffing is a critical concern of the NHS leadership.</li> </ul>
<b>Advise:</b>
<ul style="list-style-type: none"> <li>We received the AAA report from the Compliance and Risk Group which indicates that the SII team is struggling with capacity challenges. This is a significant part of our mission to improve and embed organisational learning and requires monitoring and planned action.</li> </ul>
<b>Assure:</b>
<ul style="list-style-type: none"> <li>We welcome the refocussing of our Quality Assurance Framework, as a proactive and independent means of monitoring our progress in achieving the highest standards of care possible.</li> <li>We received a positive, pro-active and evidence-based Bi-Annual Report on Medicines Management and Optimisation; we applaud the Pharmacy Department and its leaders who have provided a high quality and extended service in the last two years. We were also assured concerning the planned implementation of the Electronic Prescribing System. Support should be given to the Department to reinstitute pharmacy checks in each clinical area as soon as possible.</li> <li>We received an encouraging Bi-Annual Report on Clinical Audit and were assured by their priorities, patient and staff involvement.</li> </ul>
<b><u>Risks discussed:</u></b>
<ul style="list-style-type: none"> <li></li> </ul>
<b><u>New risks identified:</u></b>
<ul style="list-style-type: none"> <li></li> </ul>

**Report completed by: Gerry Armitage, Chair & Non-Executive Director**

**Date: November 23<sup>rd</sup>, 2021**