

Council of Governors

4 November 2021

Paper title:	Performance Report	Agenda item 10
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Purpose of the report		
The purpose of the performance report is to assist the Council of Governors in seeking assurance against the Trust's performance and progress in delivery of a broad range of key targets and indicators.	For approval	
	For discussion	X
	For information	

Executive summary		
<p>Since March 2020, the Board, its Committees and associate sub-groups have used a consistent data pack containing high level dashboards supported by individual data charts. In November 2020, the Board approved a revised operational governance structure and reporting arrangements and subsequent changes to meeting schedules and flows of information. The changes form part of the continued development of the Trust's performance management framework. In May 2021, the Audit Committee approved the updated performance management framework 2021 – 2023.</p> <p>The Council of Governors Performance Report uses selected narrative and slides from the Board Integrated Performance Report. With effect from February 2021, a separate, complementary finance report is provided monthly to Board.</p> <p>COVID-19 continues to impact on activity, presentation, capacity and performance, together with associated staffing pressures, and this continues to provide a major focus of Committee attention.</p>		
Do the recommendations in this paper have any impact upon the requirements of the protected groups identified by the Equality Act?	<p>State below 'Yes' or 'No'</p> <p>No</p>	If yes please set out what action has been taken to address this in your paper

Recommendation
<p>The Council of Governors is asked to:</p> <ul style="list-style-type: none"> consider the key points and exceptions highlighted and note the actions being taken.

Strategic vision				
Providing excellent quality services and seamless access	Creating the best place to work	Supporting people to live to their fullest potential	Financial sustainability growth and innovation	Governance and well-led
X	X	X	X	X

Care Quality Commission domains				
Safe	Effective	Responsive	Caring	Well Led
X	X	X	X	X

Relationship to the Board Assurance Framework (BAF)	<p>The work contained with this report links to the following strategic risk(s) as identified in the BAF:</p> <ul style="list-style-type: none"> • Risk 5: If we do not develop effective partnerships across place, ICS and beyond we will be unable to support the voice of our service users and communities being heard in the planning and delivery of care. • Risk 6: If we do not make effective use of our resources this may result in regulatory interventions, as well as impacts on quality of services.
Links to the Organisational Risk Register	<p>The work contained with this report links to many of the organisational high risks including:</p> <ul style="list-style-type: none"> • 2370: COVID-19 sustained pandemic - inability to sustain service delivery through the waves of the pandemic • 2451: Rates of referral and demand far outweigh resource and capacity for psychological therapy in community mental health services • 2485: Reduced staffing levels in the core paediatric speech and language therapy service due to vacancies, with risk of breaching 18 week target • 2504: Existing waiting lists for assessment, diagnosis and review in OPMHS Memory Assessment Services exacerbated by limits on face to face assessments due to impact of COVID and COVID restrictions • 2509: Demand within community nursing services exceeding capacity
Compliance and regulatory implications	<p>The following compliance and regulatory implications have been identified as a result of the work outlined in this report:</p> <ul style="list-style-type: none"> • Under the NHS System Oversight Framework, NHS England and NHS Improvement monitor and gather insights about performance of integrated care systems, trusts and commissioners across five themes of: quality of care, access and outcomes; preventing ill health and reducing inequalities; people; finance and use of resources; leadership and capability.