

Escalation and Assurance Report

Report from the: Quality and Safety Committee (QSC)

Date the meeting took place: 26th July 2021

Report to the: Board/Council of Governors

Key discussion points and matters to be escalated from the discussion at the meeting:

Alert:

- Staffing in Children’s Services and Adult Community Services remains a challenge. Current figures and mitigations discussed specific to sickness rates, labour turnover, and vacancies. We were also alerted to this challenge through the AAA Report received from the Safer Staffing Group. Workforce Committee will further examine these matters.

Advise:

- Our Involvement Partner alerted the Committee to some limitations in Advocacy Services (Vital) with reference to discharge into community mental health teams. Executive colleagues/leadership teams to review Involvement Partner feedback with a view to identifying opportunities to improve existing processes
- We would suggest seeking opportunities for external benchmarking work regarding pressure ulcer prevention, and management.
- We discussed the AAA Report from the Patient Safety and Learning Group concerning leadership capacity to maintain our ongoing push for improvement and positive change. Further information had been requested.

Assure:

- Committee welcomed the early Winter Plan to maintain foresight, as part of strengthening organisational resilience.
- There is evidence of continued good work in the vaccination programme.
- We were assured to learn of work by Thabani Songo (MH Inpatient Services) reporting on experiences of permanent, bank and agency staff on working within an inpatient service, which had led to a development plan being produced. The Committee welcomes a further update on any action at the next MH Care Group
- Adult and Child Care Group Deputy Director (Michelle Holgate) informed committee of considerable improvements in multi-disciplinary and multi-agency working (inc. formal GP input) in the Looked After Children Service
- The Biannual Report on Patient Experience and Involvement demonstrated considerable progress and is moving towards more external collaboration in securing ongoing development and innovation
- There is early evidence of improvement in MH care planning following a discrete rapid process improvement intervention

Risks discussed:

- Reviewed 'new risks' specific to this committee in Board Assurance Framework

New risks identified:

- Nil

Report completed by: Gerry Armitage, Chair & Non-Executive Director
Date: July 27th 2021