

Agenda item 10

Strategic Risk Areas
used to determine Risk Appetite and thresholds for target risks

QUALITY
How will we deliver safe services?

REPUTATION
How will we be perceived by the public and our partners?

REGULATORY
How will we be perceived by our regulator?

FINANCIAL
How will we use our resources?

PEOPLE
How will we be perceived by our current / future workforce?

Quality

Impact on the safety of service users (physical/ psychological harm)

Service/ Business Interruption/ Environmental impact

Impact on the safety of staff or public (physical/ psychological harm)

Information, Management and Technology (IM&T)

Adverse publicity/ reputation

Statutory duty / Compliance

Finance/Resource

Human resources/ organisational development/staffing/ competence

Risk Impact Categories – used to determine scoring