

Agenda  
Item  
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# Incident Command Update

## July 2021

Patrick Scott  
Chief Operating Officer  
Executive Lead Incident Command

# COVID-19 National Context

- Plan to remove most of remaining control measures 19<sup>th</sup> July (Step 4 of the road map)
- Recognition that the moving to step 4 will lead to increase in infection rates
- Some modelling suggesting increased levels of child and adult respiratory illness and earlier than expected with potential to impact on acute hospital capacity
- Required focus on staff wellbeing and associated increased pressure on services if sickness and absence rates increase over winter

# COVID-19 National Context- ICS Update

- Exceptionally high level of demand in all places and sectors (A&E, primary care, ambulance, community, mental health)
- Increase in A&E Attendances driven by children and young adults (20-29)
- Impact is being felt in staff absence and resilience
- COVID-19 case numbers have increased significantly – number approaching January peak but impact has been mitigated by vaccination. Currently 89 patients in WY Hospital beds (as at 5<sup>th</sup> July)
- All places are agreeing local actions to manage and mitigate pressures

# COVID-19 Local Context

- Inpatient Services continue to experience significant pressure, although no confirmed cases across our inpatient estate
- Work around out of area placements taken into Place and ICS forums for collective ownership
- Continue to experience pressure across many services in terms of increased demand and growing number of staff having to self isolate
- Delta Variant infection rates increasing
- Reset week complete and Governance arrangements being developed to take forward outputs

## Subject Matter Expert Group established:

- Patrick Scott, COO (*BDCFT Senior Responsible Officer for inquiry matters*)
- David Sims, Medical Director
- Paul Hogg, Director of Corporate Affairs
- Fiona Sherburn, Deputy Director of HR
- Delphine Fitouri, Head of Informatics
- Richard Guthrie, Information Governance/Records Management
- Nicola Mortimer, Data Capture
- Fiona Bray, Communications
- Chris Wright, EPRR

Group to meet and agree mechanism for developing the Heat Map of decisions taken, and await further guidance

- Winter planning being brought forward via proposed local summit
- Ways of working and mechanisms in place building on last 18 months and strengthens the system approach and response
- Helpful messages from ICS in relation to no change to how we work post 19<sup>th</sup> July i.e. continued use of PPE and home working (not just a COVID issue)

# COVID-19 Vaccination Centres

- Lynfield Mount Hospital Hub closed at the end of June
- Jacobs Well has now gone through an assurance process for Moderna Vaccines that commence on 5<sup>th</sup> July, Pfizer to commence at the beginning of August 2021.
- Old Bradford College is working at maximum capacity – booking at times are low which is reflected nationally
- Age group currently being vaccinated is 18 years + in line with the Joint Committee on Vaccination and Immunisation Guidance
- Band 3 support worker roles being used for vaccination at Old Bradford College, has been rolled out to Jacobs Well to support the vaccine delivery programme.
- Astra Zeneca vaccinations due to be completed by end of July 2021; any vaccination are being undertaken as part of a mobile unit.

# Next Steps

- A weekly dashboard with Ethnicity Data has been developed
- Collaboration between Health, Local Authority (Public Health) and Academic colleagues (BIHR/CSAG) is continuing to ensure we have access to the most accurate and comprehensive information on our population and their experience of the vaccination programme
- We are continuing our targeted collective efforts addressing vaccine hesitancy across all age groups, socio-economic, ethnic and disadvantaged populations addressing key misinformation and misunderstanding e.g. the implications of vaccination on fertility



# Friends and Family Data

June 2021

COVID Vaccination Site	Responses June 21	Overall Score % Very Good or Good	Overall Score % Neither good nor Poor/ Don't know	Overall Score % Very Poor or poor
Lynfield Mount	8	100%	0%	0%
Jacobs Well	1902	98.53%	0.74%	0.74%
Bradford College	4131	97.97%	1.55%	0.48%

# Emerging Themes

Positive	Negative
<b><u>We Care</u></b>	<b><u>We Care</u></b>
- the staff were friendly and caring	- no fresh air flowing through- need better ventilation/ air con on hot days
- well organised	-Queuing close to people giving personal information, better queue management
-	
<b><u>We Listen</u></b>	<b><u>We Listen</u></b>
- clear instructions given on what to do	- autistic person couldn't find written process to read on how the process works
- staff answered any questions, and explained everything	- more explanation when people turn up to a massive queue
- staff were knowledgeable	- can't hear staff clearly with masks
<b><u>We Deliver</u></b>	<b><u>We Deliver</u></b>
- I felt safe and the staff were respectful	- better directions in the confirmation email as struggled to find centre, as postcode on email (Bradford College) sends you to the wrong place
- plenty of staff to direct you	- reduce wait time- some people waiting over an hour after scheduled appointment
- process was quick and simple	- clearer signage, people not from Bradford couldn't find the place

# Responding to emerging themes: (summary of key comments to date i.e. includes March / April data - FFT)

- 4<sup>th</sup> Pod within Jacobs Well installed
- Hearing loops purchased for the centre
- Leaflets in Braille available
- Marshalling now delivered by Bradford volunteering service at Jacobs Well and St Johns ambulance at Old Bradford College
- Changes to admin check in layout at JW to reduce noise levels and more privacy – includes new type of screens at check in on both sites
- Request to recruit more staff & volunteer/ secondment opportunities
- Facilitate better engagement & communication with non BDCFT staff and Marshals such as onsite conversations, white board or poster notices and some experience or feedback initiatives – continuous improvements for staff as well as those being vaccinated