

Agenda
item

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Incident Command Update

March 2021

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Chief Operating Officer
Executive Lead Incident Command

COVID 19 National Context

- February 22nd announcement confirms continued lockdown, but road map to eventual exit from restrictions by June 2021
- Stage one of road map has been reached more restrictions to be lifted over the next month
- Pressure on Acute sector remains significant and planning for potential third wave
- Areas where infection rates are not falling as quickly-Reflects Health Inequalities

The Four Tests



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1. Success of vaccine deployment programme
2. Vaccines effective in reducing hospitalisations and deaths
3. Infection rates do not risk surge in hospitalisations that would put unsustainable pressure on NHS
4. New Variants do not fundamentally change assessment of risk

Data not Dates will drive decision making at each key stage

Test Trace and Isolate



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- Responding to Variants
- Testing: going further
- Building a test, trace and isolation system for the future
- Measures at the border

COVID 19 Local Context

- Inpatient Services continue to experience significant pressure, although no confirmed cases across our inpatient estate
- Pressure greatest on children's services and My Wellbeing College
- Staff wellbeing remains a significant concern
- Pressure reducing on acute sector however infection rates are stubborn in some areas, and planning for potential further spike
- Planning organisational response to the road map
- Contract and quality assurance framework in place for out of area admissions with the independent sector
- Strong messaging around the need for continued vigilance



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Vaccination Program

COVID 19 Vaccination Centres

- 12th January – Lynfield Mount Hospital Hub opened to support staff vaccination and inpatient services
- 1st February Jacobs Well opened as a community vaccination followed by Old Bradford College on 15th March 2021.
- Run by the National Booking System and in accordance with Joint Committee on Vaccination and Immunisation guidance
- Currently vaccinating over 50's with aim of completing by 15th April 2021

Friends and Family Data: Vaccination Programme

February 2021

COVID Vaccination Site	Responses Feb 21	Overall Score % Very Good or Good	Overall Score % Very Poor or poor	Number of positive comments	Number of negative comments
Lynfield Mount	119	100%	0%	292	4
Jacobs Well	701	99.86%	0.14%	1403	57

Emerging themes: (summary of key comments to date i.e. includes March data)

Positive	Negative
<u>We Care</u>	<u>We Care</u>
staff knowledgeable, skilled, friendly, reassuring and kind	lack of privacy - both when getting jab and to give confidential information
plenty of information and advice given for post-vaccination care	
<u>We Listen</u>	<u>We Listen</u>
staff listen to concerns and worries, and put people at ease	language barriers – lack of staff inside pods that speak community languages
	the noise levels are too high (hard of hearing/ deaf cannot hear well)
<u>We Deliver</u>	<u>We Deliver</u>
COVID procedures (PPE use, etc.) made people feel safe	lack of signage/ information about parking
well organised/ efficient	no accessible information for visually impaired/ hard of hearing
nearby parking is valued with wheelchair access, ramps and disabled toilets	booking system - No choice for patient which vaccine they can have

Responding to emerging themes: (summary of key comments to date i.e. includes March data)

- Screens have been reviewed within the centre to manage the privacy within each station
- Purchasing hearing loops for the centre
- Leaflets have been ordered in Braille
- Parking is directed on the booking system to use NCP car park, it is not officially offered at Jacobs Well. Marshals direct the traffic outside and inside of the site, parking is at NCP car park and disabled access is available on site