

## Board of Directors

**25 March 2021**

<b>Paper title:</b>	Chief Executive's Report	<b>Agenda item</b>  <b>10</b>
<b>Presented by:</b>	Therese Patten, Chief Executive	
<b>Prepared by:</b>	Therese Patten, Chief Executive	

<b>Purpose of the report</b>		
The purpose of this report is to deliver an update on news and events, as well as signification issues that happened during the past month.	For approval	
	For discussion	<b>X</b>
	For information	<b>X</b>

<b>Executive summary</b>		
<p>This report is to inform the Trust Board of notable events and issues from the past month. Key Headlines discussed in this report include:</p> <ul style="list-style-type: none"> <li>• Awards and recognition</li> <li>• Trust news and developments</li> <li>• Media coverage</li> <li>• Regulatory matters and visits</li> <li>• Serious incidents and never events</li> <li>• Reportable issues</li> <li>• COVID-19</li> </ul>		
Do the recommendations in this paper have any impact upon the requirements of the protected groups identified by the Equality Act?	<p><b>State below 'Yes' or 'No'</b></p> <p><b>No</b></p>	If yes please set out what action has been taken to address this in your paper

<b>Recommendation</b>
<p>The Board of Directors is asked to:</p> <ul style="list-style-type: none"> <li>• Note the content of the paper</li> <li>• Discuss any further concerns</li> </ul>

<b>Strategic vision</b>				
Please mark those that apply with an X				
<b>Providing excellent quality services and seamless access</b>	<b>Creating the best place to work</b>	<b>Supporting people to live to their fullest potential</b>	<b>Financial sustainability growth and innovation</b>	<b>Governance and well-led</b>
				<b>X</b>

<b>Care Quality Commission domains</b>				
Please mark those that apply with an X				
<b>Safe</b>	<b>Effective</b>	<b>Responsive</b>	<b>Caring</b>	<b>Well Led</b>
				<b>X</b>

<b>Relationship to the Board Assurance Framework (BAF)</b>	The work contained with this report links to the following strategic risk(s) as identified in the BAF: <ul style="list-style-type: none"> <li>•</li> </ul>
<b>Links to the Corporate Risk Register (CRR)</b>	The work contained with this report links to the following corporate risk(s) as identified in the CRR: <ul style="list-style-type: none"> <li>•</li> </ul>
<b>Compliance and regulatory implications</b>	The following compliance and regulatory implications have been identified as a result of the work outlined in this report: <ul style="list-style-type: none"> <li>•</li> </ul>

## Meeting of the Board of Directors

**25 March 2021**

### Chief Executives Report

The Chief Executive report provides an overview of news, events and significant issues that have occurred during the month that require Trust Board to be aware of and/or to discuss.

#### 1 Awards and recognition

	<p>Saliha Sadiq won 'Fundraiser of the Year' in the Telegraph and Argus' Community Stars Award. Saliha is a primary mental health worker in the Trust's Child and Adolescent Mental Health services (CAMHS) and was recognised for her hard work in the community in mental health support, as well as supporting charities and various wellbeing projects both locally and internationally.</p>
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The Care Trust Way was shortlisted for a 2020 Health Service Journal Award under the Staff Engagement category. The awards ceremony was held on Wednesday 17<sup>th</sup> March and although our team didn't win the top spot we are delighted and proud to have made it to such a prestigious short list.

#### 2 Trust news and developments

Earlier this month the Trust received a letter of thanks from the Medical School at the University of Leeds highlighting the outstanding medical student placements being offered by the Trust. The letter is attached at Appendix 1 is a testament to the work of Mahmood Khan and Jo Ostler who led this work for us, and we are very grateful to them.

The Trust Go See Visits Framework was signed off by Board last year however was put on hold due to the COVID pandemic (Appendix 2). The framework is a key tool to support Board visibility, ensuring that we connect with where the real work happens and build relationships with staff across the Trust. The Care Trust Way embraces the principle of Go See for all leaders and is part of our leader standard work which connects across operational and strategic levels.

We plan to roll out the Go See Visits Framework again from May. The programme of visits is complex and must be co-ordinated to ensure alignment and learning. I have asked corporate governance, nursing and the KPO to agree how this can happen most effectively.

### 3 Media coverage

Media and news highlights for the month included:

<b>4 March - Improving health outcomes for Bradford's inner-city residents</b>	<p>Families living with dementia in central Bradford are being helped to live more positively and face the challenges of tomorrow with more confidence and less fear, thanks to a collaboration between Dementia UK and the recently formed Proactive Care Team (PACT), led by Bradford District Care NHS Foundation Trust.</p>
<b>28 February - More important than ever to make Time to Talk and listen</b>	<p>Small conversations have the power to make a big difference when it comes to mental health, says Bradford District Care NHS Foundation Trust, which is sharing conversation starters, mood boosters and wellbeing tips to encourage people to support Time to Talk day.</p>
<b>23 February - New Trust service to support young people and adults across Bradford</b>	<p>A new mental health service, Future Focus Early Engagement team, launched earlier this month to support young people and adults across Bradford. The Care Trust's team works with people who may be more vulnerable to developing mental health difficulties.</p>
<b>22 February - Nominations open in Trust's governor elections</b>	<p>Bradford District Care NHS Foundation Trust is encouraging local people to nominate themselves in its forthcoming governor elections, which open on Wednesday 3 March 2021. The nominations are an opportunity for members of the public, who are also Trust members, to put themselves forward for a seat on the Trust's council of governors.</p>
<b>17 February - Nominations for Trust's You're a Star Awards 2021</b>	<p>After a year unlike any other, a record number of local healthcare heroes from across Bradford, Airedale, Wharfedale and Craven have been nominated for awards in Bradford District Care NHS Foundation Trust's annual You're A Star Awards. A total of 113 individuals and teams in both clinical and non-clinical roles, as well as local volunteers, carers and service users have been nominated for the awards.</p>
<b>1 February - Jacob's Well vaccination centre opens</b>	<p>Bradford and Craven's vaccination programme gains further momentum this week with the opening of a new NHS Covid-19 vaccination centre at Jacob's Well car park in Bradford, on Monday 1 February. Large vaccination centres are part of NHS plans to step-up capacity and roll out the vaccine more widely to help save lives.</p>
<b>25 January - NHS Charity receives first corporate sponsor from Bradford construction company</b>	<p>Better Lives, the official charity of Bradford District Care NHS Foundation Trust, is proud to announce its first corporate sponsorship, having been chosen as contracting and manufacturing company P.E.C.'s lead charity, from January 2021 to January 2023.</p>

### 4 Regulatory matters and visits

On Monday 8 March colleagues from the CQC visited the Trust as part of its transitional Monitoring arrangements. While this meeting will not lead to the formal

re-rating of the Trust it was important, and we were keen to present a strong narrative that represented the Trusts improvement journey. The meeting was attended by the executive team and the Chair and focussed on the following thematic areas:

- Leadership within the Trust, at Place and beyond
- Staff Wellbeing and Equality
- Where have we been and what have we learnt
- Beyond COVID – resetting services and transformation
- How do we know and how do we respond?
- How did we adapt to meet the COVID challenge?
- Where next

As part of the assessment, we also submitted a comprehensive document that answered specific questions on key lines of enquiry. We do not expect a formal response from CQC after the meeting however we have asked them to highlight with us any areas of issue or concern, and to clarify what the next steps in our formal assessment process might be.

## 5 Serious incidents and never events

SI's reported or closed since December:

### December 2020

- Reported 3: 2 suspected suicides and 1 medication error
- Closed 1: suspected suicide learning identified in relation to updating of care plans and risk assessments, a RPIW (rapid improvement week) for this learning took place October 2020 post the incident

### January 2021

- Reported 1: suspected suicide
- Closed 2: 1 HR/Management and SI investigation and 1 suspected suicide of an individual learning and recommendations made in relation to management of correspondence, lack of documentation and lack of update of risk assessment

### February 2021

- Reported 2: 1 suspected suicide and 1 alleged assault
- Closed 2: 1 joint investigation with BTHFT learning and recommendations identified on joint training for trauma related care and formulation for maternal mental health, and 1 suspected suicide learning recommendation on developing a pathway for follow up after emergency services have been called

Never events reported – 0

SI's currently open – 10 all within date and ongoing

The full detail of the Serious Incidents is presented in Private Board which includes the investigations concluded and learning from deaths.

## **6 Reportable issues**

Nothing of note to report.

## **7 COVID-19**

The executive team continue to lead the Trust response to the pandemic. The following slide deck highlights the key issues for Board to note.

**Therese Patten**  
**Chief Executive**  
**19 March 2021**