

YOUR VOICE MATTERS

Help us
improve

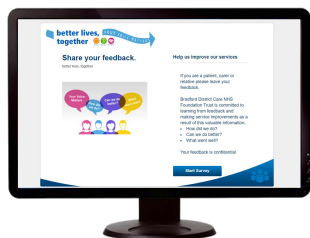


 My BDCT
PatientConnect

To give us feedback online, go to
my.bdct.nhs.uk/feedback

Now you can give feedback online and on the app

Your feedback really helps us improve



Online

To give us feedback online, go to <https://my.bdct.nhs.uk/feedback> or you can click or scan below:



Smartphone app

If you want to get the smartphone app, you can:



Other ways

If you don't want to use the online survey or smartphone app, you can:

- Talk to any member of staff
- Fill in a paper survey
- Send us a letter
- Email us at involve@bdct.nhs.uk

How we use your feedback to improve

- ✓ When you give feedback using our online system, the right managers get a report showing strengths and weaknesses
- ✓ We monitor feedback by service and across the organisation to see where things need to improve
- ✓ Our involvement team work with managers to make changes in response to the feedback we have received