

## Board of Directors

**26 November 2020**

<b>Paper title:</b>	Chief Executive's Report	<b>Agenda item</b>  <b>9.0</b>
<b>Presented by:</b>	Therese Patten, Chief Executive	
<b>Prepared by:</b>	Therese Patten, Chief Executive	

Purpose of the report		
The purpose of this report is to deliver an update on news and events, as well significant issues that happened during the past month.	For approval	
	For discussion	<b>X</b>
	For information	

Executive summary		
<p>This report is to inform the Trust Board of notable events and issues from the month of October. Key headlines discussed in this report include:</p> <ul style="list-style-type: none"> <li>• Awards and Recognition</li> <li>• Trust News and Developments</li> <li>• Media Coverage</li> <li>• Reported Serious Incidents</li> <li>• COVID-19 Information</li> <li>• Reportable Issues</li> </ul>		
Do the recommendations in this paper have any impact upon the requirements of the protected groups identified by the Equality Act?	<b>State below 'Yes' or 'No'</b>	If yes, please set out what action has been taken to address this in your paper
	<b>No</b>	

Recommendation
<p>The Board of Directors is asked to:</p> <ul style="list-style-type: none"> <li>• Note the content of the paper</li> <li>• Discuss any further concerns</li> </ul>

<b>Strategic vision</b>				
Please mark those that apply with an X				
<b>Providing excellent quality services and seamless access</b>	<b>Creating the best place to work</b>	<b>Supporting people to live to their fullest potential</b>	<b>Financial sustainability growth and innovation</b>	<b>Governance and well-led</b>
				X

<b>Care Quality Commission domains</b>				
Please mark those that apply with an X				
<b>Safe</b>	<b>Effective</b>	<b>Responsive</b>	<b>Caring</b>	<b>Well Led</b>
				X

<b>Relationship to the Board Assurance Framework (BAF)</b>	The work contained with this report links to the following strategic risk(s) as identified in the BAF: •
<b>Links to the Corporate Risk Register (CRR)</b>	The work contained with this report links to the following corporate risk(s) as identified in the CRR: •
<b>Compliance and regulatory implications</b>	The following compliance and regulatory implications have been identified as a result of the work outlined in this report: •

**Board of Directors – Public  
Thursday 29 November 2020  
Chief Executive Report**

The Chief Executive report provides an overview of news, events and significant issues that have occurred during the month that require Trust Board to be aware of and/or to discuss.

**1 Awards and recognition**

	<p>The British Empire Medal was awarded to Belinda Marks, who is our Palliative Care Lead at the Trust, for her contribution to nursing.</p>
	<p>The School Nursing Special Needs team is a finalist in Child Health category of the Royal College of Nursing Institute Nurse Awards 2020, for its ground-breaking Immunisation Preparation Programme that aims to make the immunisation process safer and less distressing for children with special needs.</p>
	<p>The Trust's Care Trust Way – our approach to continuous improvement - is shortlisted for HSJ's Staff Engagement Award.</p>
	<p>Linzi Maybin Community Dental Officer and Staff Governor, is nominated for the Community Organisation Award for Disability category in the ITV National Diversity Awards.</p>
	<p>Our COVID-19 Community Nursing Home Visiting team is a finalist in the Infection Prevention and Control category of the Nursing Times Awards.</p>
	<p>The DIAMONDS (Diabetes and mental illness, improving outcomes and self-management) research programme has been awarded runner up in the National Institute for Health Research Clinical Research Network, McPin Foundation and MQ Service User and Carer Involvement Awards 2020. The awards recognise the achievements of researchers who involve service users, carers and the public in each stage of the research process. Thomas Kabir said: "The McPin Foundation offers our congratulations ... the service user and carer involvement in these studies has been, and continues to be, exceptional. We hope that many others will follow their good example."</p>

## 2 Trust news and developments

Dr Gregor Russell, our director of research, has been appointed to the role of Visiting Associate Professor in the University of Leeds, a role within the University of Leeds Institute of Health Research. The team have been working on the details for some time and are delighted that this increases our partnerships as a research focused Trust. Gregor will be able to network with others in the University of Leeds and we hope to see more grant applications being generated.

Beverley Fernley has been appointed Deputy Director of Patient Safety, Governance and Risk within the Nursing team. This is a new role that will focus on working with patient safety, quality improvement, accreditation and Care Quality Commission standards. Bev has been with the Trust for a year as Head of Governance and Quality joining us from NHS Improvement. Last month we appointed Dr Walshety to the role of Patient Safety Clinical Lead. Both these appointments are significant for the Trust and will enable us to focus the work we do on patient safety, learning and quality improvement.

The Trust has been successful in its application to the Department of Health and Social Care to support the implementation of Electronic Prescribing (ePrescribing). The £96,000 funding pot will be spent on equipment, software licenses and some staffing costs, and project implementation begins this financial year. ePrescribing systems have been proven to significantly reduce medication errors and adverse drug events. This is a fantastic milestone for the Trust and will have a tangible impact on harm reduction and patient safety.

The West Yorkshire and Harrogate Health and Care Partnership has secured £1m of funding to establish a hub for staff, and to pilot enhanced occupational health and wellbeing initiatives. The learning from these pilots will be shared and will inform future design of health and wellbeing services. This is in addition to an award of £640,000 to develop and pilot a range of enhanced occupational health and wellbeing initiatives to ensure staff have quick and easy access to targeted support and follow up care.

Work has commenced bringing together health and well-being leads and occupational health colleagues from across our system to mobilise both elements of the funding awards. For our staff this means we will be able to fulfil our aspirations to develop our health and wellbeing offer and ensure it is fully accessed and accessible across physical and mental health interventions. The funding will enable us to ensure constructive, empathic approaches to engaging with staff and remove barriers to accessing support. It will also enable funding of interventions to support staff who may and have been disproportionately affected by COVID-19 and are particularly vulnerable to the effects of the virus. This will include the development of a Long Covid programme.

### 3 Media coverage

Media and news highlights for the month included:

<b>9 November - launch of Care Trust Charity 'Make a Life Better Appeal'</b>	The Care Trust's charity, Better Lives, invites communities across Bradford, Craven, Airedale, Wharfedale and Wakefield to take part in its 'Make a Life Better' appeal, to support staff during the pandemic. Ambassadors including the Lord Mayor of Bradford, the President of the Bradford Council of Mosques, Bradford Bulls and Bradford City, are backing the appeal.
<b>9 November - Helping mums and babies stay well in lockdown and beyond</b>	Care Trust's Strategic Breastfeeding Lead, Jane Dickens, advises parents of new-born's that breastfeeding is one of the best ways to build a baby's immune system and keep them healthy during Baby Week Bradford (9-13 November) led by Better Start Bradford.
<b>2 November - Take stock and take steps if you're feeling stressed</b>	Trust's MyWellbeing College service guides people to recognise when they're feeling stressed and signposts to support, during International Stress Awareness Week.
<b>8 October - Not 'just' the flu – time to get your children vaccinated</b>	Trust's School's Immunisation team launches its flu vaccination nasal spray programme for all eligible children in primary schools, from reception through years 1, 2, 3, 4, 5 and 6, and year 7 in upper schools.
<b>8 October - Care Trust backs World Mental Health Day</b>	Care Trust signposts to the range of mental health support for communities as we move into winter and people are less 'connected' due to the pandemic.

### 4 Regulatory matters and visits

Nothing of note to report.

### 5 Serious incidents and never events

We had two Serious Incidents (SI) reported in September, one which related to a physical assault of a service user by a staff member, and an alleged attack on service user by a fellow service user in the community. We are also contributing to two SIs with Bradford Teaching Hospital one of which is now involving the criminal justice system. In November we have had two further SI reports, one suspected suicide within Child and Adolescent Mental Health Services and one on an inpatient where an inappropriate relationship is alleged.

Our Director of Nursing and Medical Director met in the month with counterparts from Bradford Teaching Hospital to consider how we work more closely together where both provides have had an involvement in care. It was agreed that joint SI panels should be used, and a case was identified where this will be taken forward.

The full detail of the Serious Incidents is presented in Private Board which includes the investigations concluded and learning from deaths.

## **6 Reportable issues**

On Tuesday 3 November, the UK terrorism threat level was upgraded from substantial to severe meaning an attack is highly likely. There are 5 levels of threat with severe being the second to critical which is the highest. Critical means an attack is highly likely in the near future. On receipt of the notification the Trust reviewed its emergency preparedness and response resilience and confirmed that current security cover is sufficient and suitable. The team have developed some communications, linked to the Centre for Protection of the National Infrastructure, as a reminder to staff about staff vigilance with security measures.

## **7 COVID-19**

The Executive Team continue to lead the Trust response to the pandemic. The following slide deck highlights the key issues for Board to note and include updates on Brexit and managing winter.