

Agenda
item

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Bradford District Care
NHS Foundation Trust

CQC –An update for Council of Governors 2 July 2020

CQC Action Plan



Bradford District Care
NHS Foundation Trust

- Except for workstreams 4, 7 and 9, all actions have been completed that related to agreed actions to be completed by 31 March 2020.
- QSC were sighted on all the rapid actions that were supported by Compliance Group to ensure delivery of workstreams 4, 7 and 9 in a robust and concentrated approach that focused on the acute wards for working age adults and picu, where the regulatory breaches occurred.
- Quality and Safety Committee (QSC) were asked to virtually sign off on all the action plans in Phase 1.
- QSC confirmed on 4 May 2020, that they were happy to sign off the CQC Action Plan phase 1 virtually.

CQC Inspection



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CQC carried out an unannounced 3 day inspection on March 10,11 and 12.



They visited the core service Acute wards for working age adults and PICU



Initial feedback was positive.



The report was published in May 2020 and demonstrated significant improvement.



This demonstrated that the actions carried out by the teams to meet the regulatory breaches was robust.

Ratings



Significant improvement made with a change in rating from Inadequate to Good

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June 2019 overall rating Inadequate

Key Question	Rating
Safe	Inadequate
Effective	Requires Improvement
Caring	Requires improvement
Responsive	Requires Improvement
Well-led	Inadequate

May 2020 overall rating Good

Key Question	Rating
Safe	Good
Effective	Good
Caring	Good
Responsive	Good
Well-led	Good

Next steps

- Introduction of Virtual Quality and Safety Visits.
- It may be beneficial to continue with certain aspects of the virtual approach post Covid – 19 alongside use of traditional methods:
 - Expert by experience to contact service users and carers virtually
 - To complete staff interviews virtually and face to face
 - Attempt to review all additional information prior to visits
- 2 Care groups - Adult Physical Health & Children's services and Mental health
- Community Core Services – 8 Physical health, 3 Children's, 2 Mental Health
- 14 Teams- CAMHS, Community Mental Health team, First Response out of hours, Specialist Children's teams, SLT, District nursing teams and Podiatry.
- 1 visit per week with feedback and support to identify and meet gaps