

Board of Directors

28 May 2020

Paper title:	Chief Executive's Report	Agenda item 7
Presented by:	Brent Kilmurray, Chief Executive	
Prepared by:	Brent Kilmurray, Chief Executive	

Purpose of the report		
The purpose of this report is to provide commentary on a number of topical issues.	For approval	
	For discussion	x
	For information	x

Executive summary		
The report highlights a number of key topical issues including details of the COVID-19 Task and Finish Group established by the Mental Health Provider Forum to coordinate a system response to provide and mobilise mental health support for our population.		
Do the recommendations in this paper have any impact upon the requirements of the protected groups identified by the Equality Act?	State below 'Yes' or 'No' No	If yes please set out what action has been taken to address this in your paper

Recommendation
The Board of Directors is asked to: <ul style="list-style-type: none"> Note the content of the paper, and Seek any further clarification as appropriate.

Strategic vision				
Please mark those that apply with an X				
Providing excellent quality services and seamless access	Creating the best place to work	Supporting people to live to their fullest potential	Financial sustainability growth and innovation	Governance and well-led
				x

Care Quality Commission domains				
Please mark those that apply with an X				
Safe	Effective	Responsive	Caring	Well Led
				x

Relationship to the Board Assurance Framework (BAF)	N/A
Links to the Corporate Risk Register (CRR)	N/A
Compliance and regulatory implications	N/A

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Chief Executive's Report

Key Issues

Care Quality Commission (CQC) Report – Acute Wards and Psychiatric Intensive Care Unit

The Trust has received notification from the CQC that the report of the inspection that took place in March will be published on 26 May 2020.

The report is held under embargo until released by the CQC, therefore I am unable to give any detail on this report. A copy of the report and a briefing will be sent to the Board, staff, and stakeholders as soon as it is published.

A more detailed overview of the outcome and findings of the report will be covered at the Board meeting on 28 May 2020.

COVID-19

Phil Hubbard, Incident Director and Director of Nursing, Professions and Care Standards, will give a short presentation outlining the latest position and the key issues.

I wanted to take the opportunity to brief the Board on some of the key issues discussed at Gold Command meetings within the past few weeks. You will recall that a number of Executive Directors are members of Gold, as are the Chair and Andrew Chang, Non-Executive Director (NED). A number of other leaders are invited to Gold to provide advice and guidance and support proposals, this included Service Managers, our legal advisors and the Chair of our Aspiring Cultures Network. Other NEDs have joined the meeting to provide specific scrutiny and advice linked to areas of expertise. Key issues considered were:

- Black Asian and Minority Ethnicity staff risk assessments
- Personal Protective Equipment
- Bed Management
- Partnership working
- Children's Services and Safeguarding
- Care Homes Support
- Hospital Discharge
- Risk Management
- The Trust's response to national guidelines.

Learning from the experiences of COVID-19

The Trust has undergone a number of critical changes to the way we work over the past two months. Staff have adopted new ways of delivering services and undertaking their daily work. Service users have received our services in many ways, including the use of technology.

As the district has passed the first peak of COVID activity, it is commonly perceived that there is a need for the country to maintain many measures taken into the future. It is therefore important that we take the opportunity to use the Care Trust Way to engage people – staff and service users – to get a better understanding of their experiences.

As the NHS begins a process of planning to “Re-Start” the Trust still has many services still dealing with COVID therefore it feels too soon to be discussing recovery. The Trust has taken an approach of seek to identify learning – that can be acted upon and to listening – in line with our values, to get a fuller understanding of the experiences of staff and service users. This is to allow people the space to identify any support needs there may be.

It is intended that quick win actions will be taken as soon as possible and that there will be an opportunity to respond to any key themes through a review of our strategic programmes and annual plan.

During week commencing 11 May 2020, over 1,000 people were involved in the process including 700 staff and 132 service users responding to a survey and over 400 staff attended virtual workshops. The results are currently being analysed however, a high-level summary of the process and feedback is attached at **Appendix 1**. The detailed results will be reported through Gold Command during the week commencing 1 June 2020. A further round of events is planned for the end of July.

Virtual Service Visits

Since it has been difficult to maintain our usual attempts to be high profile and visible with front line staff, members of the Board have been using the technology to participate in virtual service visits. Executives and the Chair of the Trust have undertaken a number of visits meeting with clinical teams and managers. Some of these have been specifically set up, whilst others have been observation and participation in Daily Communications Cells or other existing meetings. These visits have been useful for gaining an understanding of staff morale, frustrations and concerns and the impact of COVID on teams and service users. They have worked so well that steps are being taken to firm up a further programme of visits including both Executives and Non-Executive Board members.

Further information can be found in agenda item 7.2.

Bradford and Craven Mental Health Partnership Board

The Mental Health Forum, which is a part of the Mental Health Partnership has established a Task and Finish Group to prepare a system response to COVID-19. Members of the Group include people from community providers and statutory sector, including the Trust. The specific aim of the group is to mobilise mental health support for the population of the district. The initiative is supported financially by the Clinical Commissioning Group.

To date there have been 23 projects developed and supported by the Group. As Partnership Board Chair, I have asked the Group leaders to prepare activity and impact reports for consideration. It will be important to evaluate the difference these schemes make, as some are likely to be relevant for the future and may warrant more sustained support. A summary is included in **Appendix 2**.

Brent Kilmurray
Chief Executive
May 2020