

# Your Voice Matters

Involvement Strategy 2019-23

**“Hear the patient voice at every level - even when that voice is a whisper.” Don Berwick**



## WHAT WE WILL DO TOGETHER

Reaching in to services and reaching out to the community

Reaching in to services to develop the involvement of people who use them

Increase awareness of the Trust’s services and opportunities for the involvement through reaching out to connect with communities



## PROMOTE AND ENABLE THE INVOLVEMENT OF CARERS



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better lives, together

## OUR OBJECTIVES

Invest in people already involved with the Trust in a variety of ways as our valued partners

Develop the Trust Wide Involvement Group

Increase the number and diversity of people

Reduce barriers to involvement

Develop a greater variety of methods for involvement

Extend existing opportunities for involvement and develop new ones

Promote and enable the involvement of carers

Develop ways to systematically evaluate and record involvement

Develop new ways to recognise contributions

Contribute to development of system-wide approaches to involvement

DEVELOP SYSTEM-WIDE APPROACHES TO INVOLVEMENT



MAKE INVOLVEMENT EASIER FOR EVERYONE

