

Trust Board

Paper Title:	Patient Story & Service Overview
Section:	Public
Paper Author:	Lisa Hill
Agenda Item:	

Patient/Carer story **Partnership working** **Learning from complaints**

Synopsis of Patient/Carer story

- Transition from CAMHS to CMHT
- Collaborative working between CAMHS and CMHT
- Transfer has been viewed as positive by C and continues to make progress with her understanding of mental health and recovery
- Support has been provided to C and family thorough the transition from CAMHS services to adults
- Supported by Services involved including VCS services and Social Care
- Supported to look at independent living skills and goals for future.

Key Learning

To support patients and families
Partnership working
Personalised recovery plan

Actions/outcomes

Has continued to engage with services and groups within Adult Mental Health Services and VCS

Patient Consent obtained to share story At Trust Board

On Website

Is the story likely to be of interest to local media Yes No

If Yes does the Patient wish to share their story with local press Yes No

Overview of team

Team name: Community Mental Health Team

Service Profile:

Our service is for people with complex and enduring mental health problems who require specialist support

Within the Team are –

CPN - mental health nurse

occupational therapist

social worker

Psychology

Psychiatrist

CMHT's cover Bradford, Airedale, Wharfedale, Craven and Bentham

Key Service Objectives:

- Give advice and support to primary care and other professionals about how to best manage SU care.
- Introduce and signpost SU to other services and organisations to help meet your needs.
- Provide assessment, treatment and care to SU who are experiencing a time-limited disorder and could benefit from specialist care.
- Provide assessment, treatment and care to SU who present with more complex and enduring needs.
- Provide and review assessed support if you have a mental health problem.
- Provide assessment and support to SU who are a vulnerable person with a mental health problem.

