

Stakeholder briefing on behalf of the 0-19 Partnership Group – 30 July 2019

0-19 services transition into integrated early help offer

Since the contract for 0-19 services was awarded to Bradford District Care NHS Foundation Trust (BDCFT) teams have been in a period of transition, supporting work to begin delivering a new service model from 1 August 2019. From this date Health Visiting and School Nursing services across the Bradford Metropolitan District are commissioned to deliver a very **different and integrated 0-19 service contract alongside local authority Prevention and Early Help partners in Family Hubs**. This means that a lead professional will be allocated on the basis of the most appropriate professional with the right skills, with caseloads therefore being managed across multi-disciplinary teams.

A 0-19 Systems Partnership Group has been established, with representatives from Primary Care, Public Health, Clinical Commissioning Groups (CCG), Local Authority Prevention and Early Help and BDCFT, to ensure oversight of the transition of former 0-19 and Prevention and Early Help services to ensure their integration. **All partners are committed to ensuring the smooth transition and prompt escalation and resolution of any concerns**. Lead contacts for Public Health, CCG, BDCFT and Prevention and Early Help partners are included within the attached appendices to support essential communication flow.

The Systems Partnership Group has a shared commitment and responsibility to address risks during and after the period of transition to new ways of working. Communication with stakeholders has been identified as a critical first step.

Key implications for 0-19 services to be able to deliver the new contract include:

- **By 1 September 0-19 and Prevention and Early Help staff will be co-located across four Family Hub localities and at eight sites** (moving from seven current 0-19 clusters at 16 sites). The 0-19 team leader contact details at each Family Hub site are attached in appendix 1.
- By 2020 the Council's spending power will be half what it was in 2010 meaning that **0-19 services are being re-designed** to deliver within a reduced financial envelope.

For more information see the Council's website: <https://www.bradford.gov.uk/your-council/council-budgets-and-spending/thinking-differently-about-council-budgets-and-spending>

Integrated early help service delivery

Previously separate 0-19 and Prevention and Early Help services and teams will physically integrate and co-locate, and be supported by digital solutions and communications and approaches, that make best use of resources. We are still in a transitional period but this will mean that:

- **All mandated contacts for children aged 0-19 will continue.**
- Early Help services will continue to **provide essential input to multi-disciplinary team safeguarding discussions**, but reduced staffing levels mean that the approach might need to adapt and for example mean a lead professional is identified from across the whole integrated team.
- The service will ensure a **targeted approach to our most vulnerable children and their families who need most additional support including safeguarding** with the aim of improving their health, wellbeing and social outcomes.
- Caseloads will be held by multi-disciplinary teams with a **single lead professional** (who is not necessarily a health visitor or school nurse) who is best placed to ensure the right inputs and support.
- Work is already allocated to teams by geographical postcode, so **the new 0-19 service model will not significantly change the way caseloads are allocated to localities.**
- **A named member of the 0-19 service will be aligned to each GP practice** with details circulated before the service goes live from 1 August.
- **A named school nurse or staff nurse will be aligned to each school** with details circulated before the service goes live from 1 August.
- **Well Baby Clinics are being reviewed and will be communicated.** This follows an evaluation of attendance and meetings with affected practices. Notice of any changes and alternative clinic details will be circulated (families can attend any Clinic).
- Oral Health Improvement services will move from a universal approach to **targeting areas of the district with the highest levels of child dental decay.**

0-19 Core Service Offer: The following provides guidance as to services that are Commissioned:	
Health Visiting <ul style="list-style-type: none"> • Core Mandated Contacts • Breastfeeding Support • Adult Mood Assessments and Listening Visits • Delayed Development Assessments • Dietary Support – such as delayed weaning, concerns about weight gain or loss 	Oral Health improvement Programmes <ul style="list-style-type: none"> • Fluoride Varnish Programme • Brushing for Life Programme • School Based Tooth Brushing Programme • Oral Health Education and Promotion • Special School Screening Programme • Epidemiology Programme
School Nursing Criteria <ul style="list-style-type: none"> • Core Mandated Contacts • Primary Nocturnal Enuresis ('never been dry') • Child Emotional Health Concerns • Support for children with physical health issues not yet under the care of specialised services. • Support for children suffering abnormal levels of anxiety, panic attacks or poor sleeping • Support for children struggling following a bereavement. • Support for behavioural concerns including communication difficulties, autistic type behaviour or self-harm. 	

If you have any queries in relation to the service changes detailed above, please contact a Team Leader in the first instance.

Alternatively,

- **for 0-19s**, please contact Alex Horsfall, Interim Service Manager on M.07960 150902 or alex.horsfall@bdct.nhs.uk, or contact our 0-19s email address **childrens.services@bdct.nhs.uk**
- **for oral health**, please contact Anne-Marie Dorrington – Service Manager Oral Health Improvement M.07908 806073 or anne-marie.dorrington@bdct.nhs.uk or contact our oral health email **ohp@bdct.nhs.uk**

Appendix 1 – How to contact us

A reminder of how to contact the 0-19 Childrens services teams

Maternity services:

There will be no change in the referral route into Health Visiting services which will continue to be made electronically to the Single Point of Access.

- The BDCFT Administration Hub can be contacted in the event of any queries on (01274) 221223 for 0-5 year olds.

Primary care:

Because GP practice geographical boundaries do not align with Local Authority Family Hub boundaries it will be necessary to identify which team is responsible for a child/family.

- GPs have access to SystmOne where the Health Visiting team will be identified and the named practitioner on the child's record.
- The BDCFT Administration Hub can be contacted to confirm details if needed on (01274) 221223 for 0-5 year olds and (01274) 221203 for 5-19 year olds.
- We also have a central email address to support queries:
childrens.services@bdct.nhs.uk

- a) Tasking on SystmOne:** To support effective communication between professionals please can you ensure that the nature of the task is clear and easily identifiable, it would be beneficial if these are labelled as "Professional Support Request".
- b) New registrations:** E-referrals are **only** required for new registrations, i.e. if BDCFT 0-19 services are not aware the family is living in Bradford, for example where they have moved in from out of area. Please ensure that records are shared as part of this process and **refer to the guidance enclosed at appendix 2 when making an e-referral.**
- c) Calls to 0-19 services:** Calls to health visiting and school nursing will continue to be answered by the BDCFT Administration Hub who will log details of the call and task to the relevant team on SystmOne. As happens now, the duty team member will return your call as soon as possible.
- d) Urgent safeguarding concerns:** Any immediate safeguarding concerns, where information sharing is required, should continue to be communicated via telephone or through a team task on SystmOne to the relevant 0-19 team who will respond accordingly.

If you have any queries in relation to the 0-19 service changes, please contact a team leader in the first instance outlined below.

Signposting to assistance in 0-19 services at the new Family Hubs

<p>Bradford East Locality Team Leader: Kathryn Nicholson (07860) 749613 Kathryn.nicholson@bdct.nhs.uk</p>	<p>Barkerend Family Hub 365 Barkerend Road, Bradford BD3 8QX</p> <p>Gateway Family Hub Ravenscliffe 45 Thackery Road Bradford, BD10 0JR</p>
<p>Bradford West Locality Team Leader: Deborah Henson (07860) 749746 Deborah.henson@bdct.nhs.uk</p>	<p>Farcliffe Family Hub 56 Toller Lane Bradford BD8 8QH</p> <p>Allerton Health Centre Bell Dean Road Bradford BD15 7WA</p>
<p>Bradford South Locality Team Leader: Sharon Parkinson (07738) 985509 Sharon.parkinson@bdct.nhs.uk</p>	<p>Reevy Hill Family Hub Bedale Drive, Buttershaw Bradford BD6 3ST</p> <p>Holmewood Health Centre Bradford Road Bradford BD4 9EJ</p>
<p>Keighley Shipley Locality Team Leader: Gill Brayshaw (07779) 023805 Gill.brayshaw@bdct.nhs.uk</p>	<p>Strong Close Family Hub 25 Airedale Road Keighley BD21 4LW</p> <p>Owlett Family Hub Barncroft Windhill Shipley BD18 2JG</p>
<p>Oral Health Improvement Team Horton Park Centre Teamleader : Sharon Walker (07710) 066986 sharon.walker@bdct.nhs.uk</p>	<p>Dental Office /Room S27 Horton Park Health Centre 99 Horton Park Bradford BD7 3EG</p>

Alternatively,

- **for 0-19s Children's**, please contact Alex Horsfall, Interim Service Manager, on M.07960 150902 or alex.horsfall@bdct.nhs.uk, or contact our 0-19s email address **childrens.services@bdct.nhs.uk**
- **for Oral Health Improvement**, please contact Anne-Marie Dorrington, Service Manager Oral Health, on M.07908 806073 or anne-marie.dorrington@bdct.nhs.uk or contact our oral health email **ohp@bdct.nhs.uk**

Appendix 2

Please see the separate guidance on advising health visitors of new registrations on SystemOne.