

TRUST BOARD MEETING

30 May 2019

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| Paper Title: joint working initiative |
| Lead Director: Debra Gilderdale |
| Paper Author: Jacquie Edwards and Julie Megaw |
| Agenda Item: |

Patient/Carer story **Partnership working** **Learning from complaints**

Synopsis of Patient/Carer story

Patient story of a Good Death.

Short presentation re the positive working relationship to support end of life care on the DAU for patients and their relatives with support from the palliative care team.

Key Learning

Working together
Patient experience
Positive relative feedback
Embracing the Trust values

Actions/outcomes

Recognition that dementia is a terminal illness and end of life care can be delivered who remain acutely unwell with their dementia. Maintaining dignity and respecting carers wishes.

Joint working with the palliative care team

Mutual support and learning for the DAU and palliative care team.

Listening to carers concerns regarding appropriate care placements.

Review of DAU team and skill mix

Patient Consent obtained to share story At Trust Board

On Website

Is the story likely to be of interest to local media Yes No

If Yes does the Patient wish to share their story with local press Yes No

Overview of team Dementia assessment unit is a 22 bedded mixed sex ward for assessment and treatment of patients who cannot be looked after safely in the community due to the high levels of complexity safety and risk issues.

Team name: Dementia Assessment unit

Service Profile:

Assessment of complex patient needs.
Formal diagnosis of dementia
Risk assessment/Fall risk needs
Medication review/management
Physical health needs
Activity of daily living skills
Carer support
Cognition work.
Meaningful engagement

Key Service Objectives:

Risk reduction
Improve optimum level of functioning
Source suitable ongoing future care facility
Person centred care using John's campaign