

TRUST BOARD MEETING

30 May 2019

Paper Title:	2019/20 Operational Plan
Lead Director:	Liz Romaniak, Director of Finance, Contracting & Facilities
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Agenda Item:	11
Presented For:	Approval
Paper Category:	Strategy & Planning

Executive Summary:

The purpose of this paper is to formally present the full public facing Operational Plan for Trust Board approval. The document describes our business and service plans for 2019/20, as already considered and approved by the Board in private in March 2019 for submission to NHS Improvement (our regulator).

National planning guidance outlined the requirement for providers to submit a final operational plan to NHS Improvement on 4 April 2019. Providers are asked to prepare a separate version of the final operational plan narrative in May/June 2019 suitable for external communication for publication online on provider websites.

The 2019/20 Operational Plan outlines key priorities and projects to support delivery of the Trust's new strategic framework: 'better lives, together'. A number of the projects will help us to deliver and embed our response to concerns raised with us by the Care Quality Commission. We must also prioritise and progress our Financial Sustainability Programme during 2019/20, which will ensure we have strong foundations from which our strategic goals can be advanced. Key projects include:

- rolling out the Care Trust Way (our quality improvement approach);
- implementing the Care Closer to Home business case and a Functional Medical Model to improve the safety and responsiveness of mental health services for working age adults;
- implementing the new model of care for Bradford 0-19 public health services;
- transforming Child and Adolescent Mental Health Services; and
- implementing a talent management strategy.

Plans were developed by the Trust's senior leaders, supported by reporting and approvals via the Finance, Business and Investment Committee and Board. The Council of Governors received an overview of the 2019/20 Operational Plan on 16 May 2019.

Following submission to NHS Improvement the Operational Plan can now be formally presented for final approval and will be published on the Trust's website, accompanied by a briefer summary 'plan on a page' document, by the end of June.

Recommendations:

That the Board:

- **Approves** the Trust's full public facing 2019/20 Operational Plan, as already approved by the Board for submission to NHS Improvement (our regulator) on 4 April 2019.

Governance/Audit Trail:**Meetings where this item has previously been discussed (please mark with an X):**

Audit Committee		Quality & Safety Committee		Remuneration Committee		Finance, Business & Investment Committee	X
Senior Leadership Group	X	Council of Governors	X	Chair of Committee Meetings		Mental Health Legislation Committee	

This report supports the achievement of the following strategic aims of the Trust:

(please mark those that apply with an X):

Quality and Workforce: to provide high quality, evidence-based services delivered by a diverse, motivated and engaged workforce	X
Integration and Partnerships: to be influential in the development and delivery of new models of care locally and more widely across West Yorkshire and Harrogate STP	X
Sustainability and Growth: to maintain our financial viability whilst actively seeking appropriate new business opportunities	X

This report supports the achievement of the following Regulatory Requirements:

(please mark those that apply with an X):

Safe: People who use our services are protected from abuse and avoidable harm	X
Caring: Staff involve people who use our services and treat them with compassion, kindness, dignity and respect	X
Responsive: Services are organised to meet the needs of people who use our services	X
Effective: Care, treatment and support achieves good outcomes, helps to maintain quality of life people who use our services and is based on the best available evidence.	X
Well Led: The leadership, management and governance of the organisation make sure it's providing high-quality care that is based around individual needs, encourages learning and innovation, and promotes an open and fair culture.	X
NHSI Single Oversight Framework	X

Equality Impact Assessment:

None

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