

The Trust's PLACE-18 Local Improvement Plan: developed in conjunction with Patient Assessors

The Local Improvement Plan, derived from the Trust's broader PLACE-18 action plan, provides the Trust with a strategy for improvement from recommendations and outcomes of the national PLACE Annual Assessment 2018 (to be progressed within the financial year 2018-19)

| Element | Issues identified by Patient Assessors | Action | Target Date | Lead |
|---|---|---|-------------|--|
| Lynfield Mount Hospital-ward environment | 2 wards were identified as being sparsely decorated. | To affix art work to walls; redecoration needed in areas; additions to furniture where required. | Dec-18 | Clinical Lead |
| Lynfield Mount Hospital-all site roadways and car parks | The zebra crossing outside Moorlands View requires re-painting and several pot-holes throughout the site require filling. | Scheme developed to address pot hole and line remarking improvements across the LMH site. | Oct-18 | Estates Integration & Development Manager |
| Lynfield Mount Hospital-external areas | Bench seating in grounds appeared tired/ worn. Bins out-dated. | All benches to be varnished/ re-painted. External bins to be replaced. | Dec-18 | Maintenance Manager |
| Lynfield Mount Hospital-external areas | Consider requirement of path by the Library as it currently leads to a dead end. | Review public access arrangements to the main hospital reception. | Mar-19 | Estates Integration & Development Manager |
| Lynfield Mount Hospital-Four Seasons Café | The WCs provided in The Four Seasons Café require refurbishment. | Refurbishment programme to address shortfall in standard. | Mar-19 | Estates Integration & Development Manager |
| Lynfield Mount Hospital-Maplebeck and Oakburn wards | A number of mirrors in service user bedrooms visited were of poor quality in terms of reflectiveness/ presence of graffiti. | Replace with new mirrors where existing ones are life-expired. | Mar-19 | Maintenance Manager |
| Airedale Centre for Mental Health- grounds | Cars found to be parked in restricted areas cause accessibility issues. | The BDCFT Car Park Steering Group to review Trust parking arrangements. | Mar-19 | Facilities Manager |
| Lynfield Mount Hospital-lighting | Different coloured light tubes in use. This was identified within the entrance and dining room of Baildon ward. | Standardisation of tubes to be progressed. | Dec-18 | Maintenance Manager |
| Airedale Centre for Mental Health 136 Suite | Furniture provided within the 136 Suite does not meet Infection Prevention guidance as it is not wipe-clean. | Requirements to be agreed with ward / service manager and costed. Funding has been identified for these replacements. | Dec-18 | Facilities Integration & Development Manager |