






## Library & Health Promotion Resources 2018-2021

## Plan on a Page

<b>Vision</b>	To support the Trust in working with diverse communities and providing outstanding care through the provision of high quality library services.				
<b>Mission</b>	To promote wellbeing for Trust service users and patients by enabling evidence-based practice, learning, research, innovation, organisational and personal development				
<b>Strategic Aims</b>	Consolidate our current position. Be seen as an exemplar library service.	Work in partnership to deliver high quality services within the context of financial pressures.	Expand and deliver new services and resources by securing funding and ensuring best value for money.		
<b>Objectives</b>	Maintain and develop outstanding library services whilst being “digital by default.”	Contribute to organisational development through “mobilising knowledge.”	Maintain and develop partnership working	Develop library & information services for service users, patients and carers	Refurbish and reconfigure the library space
<b>Deliverables</b>	 <ul style="list-style-type: none"> <li>Maintain high LQAF score.</li> <li>High and increased usage statistics for all electronic resources.</li> <li>Development of online training resources/videos.</li> <li>Maintain high levels of customer satisfaction measured through formal and informal feedback</li> </ul>	 <ul style="list-style-type: none"> <li>Deliver evidence based practice conferences/ training.</li> <li>Pilot a targeted “summarising and synthesising the evidence” service.</li> <li>Automate Trust leaflet procedure onto Connect.</li> <li>Development of the ACORN project</li> </ul>	 <ul style="list-style-type: none"> <li>Further develop links with Public Health and maintain health promotion.</li> <li>Work with libraries across the patch and region (YOHHLNet) to share best practice, reduce costs and undertake CPD.</li> </ul>	 <ul style="list-style-type: none"> <li>Launch a patient information service.</li> <li>Deliver training on finding online health information.</li> <li>Liaise with Bradford public libraries regarding resources for service users.</li> <li>Liaise with carers hub and others regarding health promotion resources</li> </ul>	 <ul style="list-style-type: none"> <li>Work with Estates to deliver library refurbishment in line with the needs of the Trust.</li> <li>Undertake a wide range of promotional activities, e.g. World Book Night, Library Open Days.</li> </ul>

