## Vision
To support the Trust in working with diverse communities and providing outstanding care through the provision of high quality library services.

## Mission
To promote wellbeing for Trust service users and patients by enabling evidence-based practice, learning, research, innovation, organisational and personal development.

## Strategic Aims
| Consolidate our current position. Be seen as an exemplar library service. | Work in partnership to deliver high quality services within the context of financial pressures. | Expand and deliver new services and resources by securing funding and ensuring best value for money. |

## Objectives
- Maintain and develop outstanding library services whilst being “digital by default.”
  - Maintain high LQAF score.
  - High and increased usage statistics for all electronic resources.
  - Development of online training resources/videos.
  - Maintain high levels of customer satisfaction measured through formal and informal feedback.

## Deliverables
- Contribute to organisational development through “mobilising knowledge.”
  - Deliver evidence based practice conferences/training.
  - Pilot a targeted “summarising and synthesising the evidence” service.
  - Automate Trust leaflet procedure onto Connect.
  - Development of the ACORN project.

- Maintain and develop partnership working
  - Further develop links with Public Health and maintain health promotion resources contract.
  - Work with libraries across the patch and region (YOHHINET) to share best practice, reduce costs and undertake CPD.

- Develop library & information services for service users, patients and carers
  - Launch a patient information service.
  - Deliver training on finding online health information.
  - Liaise with Bradford public libraries regarding resources for service users.
  - Liaise with carers hub and others regarding health promotion resources.

- Refurbish and reconfigure the library space
  - Work with Estates to deliver library refurbishment in line with the needs of the Trust.
  - Undertake a wide range of promotional activities, e.g. World Book Night, Library Open Days.