Bingley Medical Practice district nursing team deliver both routine and specialist/complex care to patients in a variety of settings. Predominantly this is within a home environment, but with the emphasis moving towards the promotion of self-care, this often extends to the provision of coordinated care in a clinic setting.

District nurses work together in relatively small teams. Although patientcare is individualised, a coordinated and integrated approach is required across a multidisciplinary team of professionals and agencies, in order to anticipate changing care needs over a 24 hour period. Alongside an agile approach to their work, and an element of lone working, this coordination across disciplines helps to ensure a seamless service. Our overall aim is to provide safe and effective care which promotes a positive patient experience built on care provided by competent nursing staff which is compassionate, well communicated, courageous and committed. Often, a patient journey illustrates this care best and provides a context for district nursing as a service by encapsulating some these visions, values and quality indicators.