“We want to provide the best possible care for the people of Bradford, Airedale and Craven and be recognised as one of the country’s leading providers of integrated health and social care services”

Working together we want to achieve:

- A top quality service
- Excellence in patient experience
- Great relationships
- Excellent value for money

What will we do to add value to:

**Better Outcomes**
- We will ensure staff have the right skills with opportunities for education and training available
- We will develop and support the nurse of the future
- We will continue to communicate the national vision incorporating the 6Cs
- We will continue to develop our use of technology for the benefit of individuals

**Better Experience**
- We will create a culture of openness and candour
- We will develop a reflective workforce in preparation for revalidation
- We will support staff health and wellbeing
- We will deliver our care involving families, carers and those important to the individual

**Improved Financial Efficiency**
- We will support our population’s understanding of self-care
- We will review our services responding to our local populations in a joined up approach with our partner organisations

You & Your Care

www.bdct.nhs.uk
How we know what nursing means to you?

Our vision wheel sets out what we will deliver over the next 5 years. It puts patients/service users and carers at the centre of everything we do. The vision wheel embraces the kind of statements we would like to hear you say about nursing and what it means to you.

You told us the following things about nursing in relation to Patient Experience

Whenever I’m in trouble Martin appears...he’s got me out of a bad place a couple of times...he saved my life...he does everything just lovely

The school nursing service has worked closely with Banardos to involve young people in the recruitment and selection process of new staff.

Individual Positive Behaviour Support plans in Learning Disabilities services ensure least restrictive approach for service users accessing clinics and appointments.

You told us the following about our Value for Money

Clinical staff working in new ways
We can provide responsive care in partnership in a timely way
Using technology that releases time to care

Agile working has enabled us to share care plans with service users and families at their home. We can sign up to plans of care in partnership in a timely way. It has increased performance and increased the number of service users we can see.

Agile working has given us instant access to patient records whilst working on non-NHS sites. This has meant School Nurses can work safely and react to young people’s needs in a school setting.

Easy Access “I understand how and where I can get the support I need and I don’t have to explain myself to lots of different people”

Right Place “My care is always provided in the most appropriate place to meet my needs”
A year's preceptorship programme has been developed in District Nursing supporting newly qualified staff helping to develop a quality workforce and provide a supportive environment.

The development of the role of Advanced Nurse Practitioner has enhanced inpatient and community mental health services improving referral, assessment and discharge and contribution to the reduction of out of hour beds.

You told us the following things about the quality of our care:

- We are reviewing nice guidance and developing standards to enhance quality
- Health Visiting service continues to increase breast feeding rates and has accreditation from Unicef
- Improved use of technology supports performance evaluation

You told us the following things about the relationships we have with you:

- We will continue to develop relationships with stakeholders to deliver high quality services
- We will build on our relationships with local universities to ensure students receive high quality education
- Our relationships with carers will influence our delivery of care

Building Community Capacity projects supporting improvement to health outcomes to children aged 0-4.

Diabetes team at BRI developing a shared care plan with District Nurses and service users providing clear guidance on individual needs.

Involving “You share your plans with me and work with my community”
How will we achieve this?

The Trust has invested in a rolling programme called engaging leaders which will be delivered to nursing staff across all bands changing cultures of leadership and driving change.

We will support the national vision of nursing key drivers which are around adding value to populations, individuals and professions

Compassion in practice underpins all nursing care. To enable us to deliver on this we must successfully collaborate with all staff, service users, families and carers.

Our chief executive is delivering being open sessions where staff are invited to raise concerns and the importance of candour is reinforced.

The implementation of the friends and family test and the continued evaluation of the results of this tool supports nurses to identify areas that require change. This information is accessible to all nursing roles and service users.

We will create an educational strategy.

BME leadership programme aspiring leaders leadership programme.

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How will we check that our plans are working?

- Patient/service user feedback
- Staff survey
- Action plans as a result of staff survey
- Nursing Council actions and updates
- 15 Steps Quality Challenge
- Annual update from the Nursing Council to the Quality and Safety Committee around the actions and initiatives in nursing
- Effective triangulation of serious incidents, complaints to identify improvement and required change

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