

# Supporting carers and family members of people with dementia

**We will support you to continue caring for your loved one whilst they are in hospital by:**

- Offering more flexible visiting hours. If needed, this can be extended to an overnight stay.
- Arranging for you to visit outside visiting hours, if it is beneficial to the person with dementia, to support with washing, eating, taking medication etc.
- Providing you with a Carer's Passport, if flexible visiting is in the best interests of the person with dementia. It's a small card detailing agreed visiting times.
- Offering you a carer's needs assessment.
- Providing you with access to our Carers Hub.
- Working together with you to improve the experience of our most vulnerable patients.

**If you are a carer and would like to discuss flexible visiting in more detail please talk to the ward team.**

**Dementia Assessment  
Unit Ward Team  
01274 251497**

