



# Quality Account 2009/2010

The Department of Health require the Care Trust to publish a Quality Account each year to help the public, service users and others with an interest in the services we provide, to understand:

- What our organisation is doing well
- Where improvements in service quality are needed
- What our shared priorities for improvement are for the coming year; and
- How we have involved service users, staff and others with an interest in our organisation in choosing those priorities for improvement.

## How to find our Quality Account 2009/2010

You can find the full Quality Account document, an executive summary and/or an easy read version on the Care Trust's website at:-

<http://www.bdct.nhs.uk/communications/news/publications/quality-account.php>

Alternatively hard copies of these documents are available from:-

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West Yorkshire, BD18 3LD**

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